



**Your Voice Network
Meeting
Wednesday 8th December 2021**

Who came?

	Your Voice		Cornwall People First
	Inclusion Gloucestershire		Devon People First
	People First Forum		CHAMPS

What did we talk about?

	<p>We said 'hello' to everyone.</p> <p>The icebreaker question was 'What is your favourite Christmas dessert?'</p>
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We had three people talk to us from the Job Centre.



They told us:

There are reasonable adjustments at the Job Centre for autistic people and people with a learning disability.



Disability Employment Advisors help train the work coaches to support and mentor people towards the right type of employment.

They try to make employment accessible for people's needs.



Work coaches are trained in Universal Credit and can help people with this.

There is an Easy Read document about Universal Credit.

Through Covid, the Job Centre has focussed on people who are out of work and on Universal Credit.

They said they had not been able to help people on ESA as much because of this.



The group shared good and bad experiences with the Job Coaches.



Someone suggested the Job Centre could help people with their work CV'S.



Someone said not everyone can ask for reasonable adjustments.



Someone said information is not always available.

It would be good if the Job Centre could tell people about the help available.



Someone asked about the Christmas Bonus which is supposed to be paid into their accounts.

The Job Centre adviser said it is automated. They did not know when they would be paid in.



Someone talked about Access to Work. They said it used to be easier when there was something called Work Step.



Someone said it would be good to have Easy Read information available in advance and making things accessible.



Someone said the Job Centre needs to be more patient and polite.



Simon Shorrick talked about the Big Health and Wellbeing Open Day on Thursday 17th June at Oxstalls Sports Park in Gloucester.

Here is a short video with more information about the event.

<https://www.youtube.com/watch?v=X8pptJoyG4E>



Dionne from NHS England talked to us about a student internship programme.

If you would like to get information about this, contact Dionne, on 07919 573382, or email her: dionne.korsah@nhs.net.



We did a Christmas quiz.



Dates for the diary

Coffee Morning - Tuesday January 4th at 10.30am-11.30am



Network meeting – Wednesday 12th January 12.30pm-2.00pm

<https://us02web.zoom.us/j/81674802458?pwd=eHFWaVZDTCthc09vRHFNajArbjRuUT09>

Meeting ID: 816 7480 2458

Passcode: 608101